# FAQ's



# **Inva** Stair Riser Lift

### Q. Do I need to have 3 phase electric supply to the lift?

A. No. Our lift only requires a normal 240V, 5 Amp supply.

#### Q. What is the maximum load?

A. Maximum working load is 300Kg

#### Q. What guarantee do you provide?

A. Standard 3 year warranty.

# Q. What are the platform dimensions of your part M compliant lift?

A. 1250mm X 800mm

#### Q. How much space does it take up?

A. The unit is extremely slim and only uses a space of 250mm from the wall when folded.

#### Q. Can I personalise my lift?

A. Yes. We can offer the platform in different colours, carriage in stainless steel, long side ramps, hand held wireless controls and even a flip down chair.

#### Q. How fast does it travel?

A. The platform travels at a speed of 0.11m/second

#### Q. What happens if there is a power cut?

A. Our Stair Riser works from batteries located on the carriage and so it would be able to complete a number of journeys with the power off. The unit recharges the batteries from 2 charging points (top and bottom of the rail)

# Q. Your standard sized lift is too big?

A. We are able to offer smaller platform sizes, please ask.

#### Q. Do you need a supporting wall?

A. We will normally attach the rails to a structural supporting wall but if this is not available then we can stanchion mount the rails provided we have solid floors for the stanchions.

#### Q. How long does an installation take?

A. An average stair riser will normally be completed in 1-2 days

#### Q. Do I still need to have a handrail for the stairs?

A. The top rail of the unit uses clean handrail technology and so can be used as a handrail.

#### Q. Can I view a recent installation?

A. We have many installations around the UK and it is highly probable that we can arrange a visit to a site.



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